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South Florida Regional Transportation Authority/Tri-Rail  
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Pompano Beach, Florida 33064

## COMMUNITY COMMUTING

Understanding the importance of connectivity for commuters, many South Florida communities now offer public shuttle bus or trolley services from various Tri-Rail stations (including the Metrorail Transfer Station).\* Most community shuttles and trolleys are free of charge, but even with a small fee, it is a small price to pay for greater accessibility and commuting options.

The shuttle and trolley services listed below can get you all around town, traveling to city halls, downtown areas, public libraries, universities, malls and the best of South Florida's beaches. For more information on these community services, or to find out if your city provides them, contact your area's City Hall offices.



Coral Gables Trolley

#### BROWARD COUNTY

- **Dania Beach West Route** – Connects directly from Tri-Rail's Ft. Lauderdale/Hollywood Int'l. Airport at Dania Beach Station ([www.co.broward.fl.us/bct/communitybuses\\_daniabeach.htm](http://www.co.broward.fl.us/bct/communitybuses_daniabeach.htm)).
- **Deerfield Beach Express I and Express III Community Bus Service** – Connects directly from Tri-Rail's Deerfield Beach Station ([www.co.broward.fl.us/bct/communitybuses\\_deerfield.htm](http://www.co.broward.fl.us/bct/communitybuses_deerfield.htm)).

#### MIAMI DADE COUNTY

- **Coral Gables Trolley Service** – From the Tri-Rail Metrorail Transfer Station, transfer onto Metrorail traveling to the Douglas Road Metrorail Station. Trolley connects directly from the Douglas Road Metrorail Station ([www.coralgables.com/CGWeb/trolley.aspx](http://www.coralgables.com/CGWeb/trolley.aspx)).
- **Hialeah Transit System** – From the Tri-Rail Metrorail Transfer Station, transfer onto Metrorail traveling to the Hialeah Metrorail Station ([www.hialeahfl.gov/dept/hts/](http://www.hialeahfl.gov/dept/hts/)).

#### PALM BEACH COUNTY

- **Boynton Beach Trolley** – Connects directly from Tri-Rail's Boynton Beach Station ([www.boyntonbeachtrolley.com/](http://www.boyntonbeachtrolley.com/)).
- **Lake Worth Red & Yellow Trolley Routes** – Connects from Tri-Rail's Lake Worth Station. Red Trolley connects directly from the Lake Worth Station ([www.lakeworth.org](http://www.lakeworth.org), Under City Departments, Public Works).

\*Please note that community schedules/trolleys are typically not coordinated with Tri-Rail train schedules. Additionally, while the shuttles and trolleys may pick up and drop off in the vicinity of Tri-Rail stations, not all of them serve the stations directly.

August 2006

# onboard

The latest news from the South Florida Regional Transportation Authority, a partnership between Broward, Miami-Dade & Palm Beach counties.

## NEW ONBOARD SECURITY INITIATIVES LAUNCHED

**B**eginning this month, passengers will become aware of new onboard security initiatives that are being implemented to make the commute more secure and, quite possibly, more enjoyable.

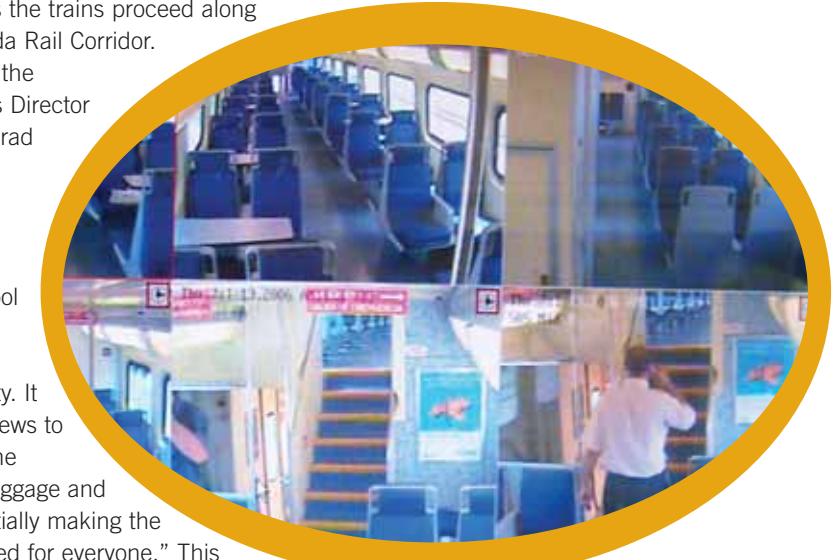
One such initiative includes the South Florida Regional Transportation Authority/Tri-Rail's participation in the Federal Transit Administration's "Transit Watch" Program. Posters on trains and at stations will encourage passengers to be aware of their surroundings and take note of anything out of the ordinary. If riders see something suspicious, they are asked to advise the train crews and/or Wackenhet officers, or to call 1-800-TRI-RAIL (874-7245) and report it to a Customer Service Representative.

Additionally, around the first week in September, Tri-Rail's new onboard security cameras will go "live" with streaming video, which will show activity within the train cars and be randomly monitored. Thanks to a grant from the Department of Homeland Security, the SFRTA was able to install cameras on all three levels of each coach car, positioned so the entire interior is visible, as well as video monitoring equipment in each cab car. An extra benefit is that the footage produced from the equipment can be used as evidence in internal onboard investigations, as needed. Additionally, cameras placed on the outside of the cab cars and locomotives will allow the crews to view the tracks, right-of-way

and stations, as the trains proceed along the South Florida Rail Corridor.

According to the SFRTA/Tri-Rail's Director of Operations Brad Barkman, "the cameras will provide an important management tool to enhance the commute and onboard security. It will allow the crews to better control the placement of luggage and bicycles, potentially making the ride less crowded for everyone." This will give the crews a chance to direct passengers to specific cars where capacity may be less of an issue than in others.

Passengers will find a bright yellow emergency bar on the upper and lower levels of the coach cars. If pressed, train crews will be notified that their immediate attention is required through an audio signal in that car, as well as a red light on the outside of the train. By pushing the bar, the video monitor will frame-freeze and enhance the image being projected by the camera, specifically correlating to the particular emergency bar activated. False activation of an emergency bar will be treated as disorderly conduct, possibly resulting in ejection from the train.



A conductor or Wackenhet officer can observe activities onboard via a video monitor installed in the train's cab car.

Fortunately, Tri-Rail is still a small enough system that most of the passengers know each other and the crews know their passengers. South Florida riders generally do not express the level of concern about security as do passengers on larger commuter lines; but, with expanding service and double-digit increases in ridership, it's a good time to be reminded that everyone has a role to play in ensuring a safe and secure commute and that security continues to be an ongoing priority for the SFRTA.

(Continued on next page)

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## NUEVAS INICIATIVAS PARA LA SEGURIDAD DEL PASAJERO A BORDO

C omenzando este mes, los pasajeros notarán nuevas iniciativas para la seguridad del pasajero a bordo, puestas en práctica para mejorar tanto la seguridad como el placer del viaje.

Entre esas iniciativas figura la participación de la Autoridad Regional de Transporte del Sur de la Florida (SFRTA, por sus siglas en inglés y en lo sucesivo) y de Tri-Rail en el programa "Vigilancia del Tránsito" de la Administración Federal de Tránsito. Carteles colocados en los vagones y las estaciones instarán a los pasajeros a siempre tener presente su entorno y a tomar nota de cualquier acontecimiento fuera de lo ordinario. Si el pasajero se percata de algo sospechoso, se le pide que lo notifique a un tripulante del tren y/o a un oficial de Wackenhet, o que llame al teléfono 1-800-TRI-RAIL (874-7245) y se lo reporte a un representante de atención al cliente.

Además, en la primera semana de septiembre, como fecha aproximada, las nuevas cámaras de seguridad de Tri-Rail instaladas a bordo capturarán imágenes "en vivo" mediante el video continuo. El video mostrará toda actividad dentro de los vagones y se monitoreará de forma aleatoria. Gracias a una subvención del Departamento de Seguridad Interna (Homeland Security), la SFRTA pudo instalar cámaras en cada uno de los tres niveles de cada vagón de pasajeros, las cuales están posicionadas de manera que el interior entero es visible, así como equipo de monitoreo en cada vagón cabina. Un beneficio adicional es que las secuencias filmadas por el equipo se podrán usar como evidencia en las investigaciones internas, según sea necesario. Al mismo tiempo, se han instalado cámaras en el exterior de los vagones cabina y las locomotoras, las cuales permitirán que la tripulación observe las vías, los empalmes y las estaciones, a medida que los trenes proceden a lo largo del Corredor Ferroviario del Sur de la Florida.

Según Brad Barkman, Director de Operaciones de la SFRTA/Tri-Rail: "Las cámaras proporcionan una herramienta administrativa importante para mejorar no sólo el viaje sino también la seguridad a bordo. Permitirán a la tripulación controlar la colocación del equipaje y las bicicletas de manera más eficaz, lo cual resultará en un viaje menos atestado para todos".



Además, le proporcionan a la tripulación una oportunidad de dirigir a los pasajeros hacia vagones específicos, en los cuales la capacidad resulta menos problemática.

Los pasajeros encontrarán una barra de emergencia de color amarillo brillante en los niveles superiores e inferiores de los vagones. Si esa barra se presiona, los tripulantes recibirán una notificación de que se requiere su atención inmediata, mediante una señal de audio en el vagón y una luz roja en el exterior del tren. Conjuntamente, presionar la barra señalará al monitor de video que

patisipasyon Tri-Rail la nan Pwogram "Transit Watch" Administrasyon Transpò Federal la. Postè nan tren ak nan estasyon pral ankouraje pasaje yo pran konsyans anviwònman yo epi obsèvi tout bagay ki pa nòmal. Si wwayajè yo wè yon bagay ki sispek, nou mande yo pou yo avèti anplwaye tren an oswa ofisyé Wackenhet yo oubyen toulede, oswa rele nan 1-800-TRI-RAIL (874-7245) pou fè rapò ba yon Reprezantan Sèvis Kliyantèl.

Epitou, apepre nan premye semenn mwa septanm, nouvo kamera sekirite abò Tri-Rail la pral retransmèt "an dirèk" atravè sekans videyo, ki pral montre aktivite andedan vagón tren yo pou siveye nepòt ki kote. Grasa lajan Depatman Homeland Security te bannou, SFRTA te kapab enstale kamera nan tout twa nivo konpatiman vagón pasaje yo, nan yon pozyon ki pèmèt moun wè tout andedan a, mentou ekipman siveyans videyo nan chak konpatiman tren a. Yon lòt avantaj se tout metraj ekipman an pwodui kapab sèvi kòm prèv pou ankèt entèn abò, si sa nesesè. Epitou, kamera ki plase andeyò konpatiman vagón pasaje ak lokomotiv yo pral pèmèt anplwaye yo gade vwa fere, dwa pasaj ak estasyon yo, pandan tren yo ap woule nan Koridò Vwa Fere nan Sid Eta Florid la.

Dapre sa Direkte Operasyon SFRTA/Tri-Rail Brad Barkman te di, "kamera yo pral founi yon zouti jesyon ki enpòtan pou amelyore transpò ale-retou ak sekirite abò a. Li pèmèt anplwaye yo kapab kontwole pibyen plasman bagaj ak bisiklèt yo, kifè tout pasaje yo ap jwenn plis plas pandan wwayaj la." Sa pral ba anplwaye yo posibilite pou mete pasaje nan konpatiman espesifik kote kote genyen mwen pwoblèm kapasite pase nan lòt konpatiman.

Afortunadamente, el sistema de Tri-Rail es aún lo suficiente pequeño para que los pasajeros se conozcan los unos a los otros y para que las tripulaciones conozcan a sus pasajeros. El pasajero del sur de la Florida por lo general no expresa el nivel de inquietud acerca de la seguridad que el de otros sistemas ferroviarios más transitados. No obstante, debido a la expansión del servicio y a los aumentos de dos cifras en el número de usuarios, es menester recordar en este momento que todos desempeñamos un papel para asegurar que los viajes en tren sean seguros y fiables, y que la seguridad siga siendo una prioridad importante de la SFRTA.

### LANSMAN NOUVO INISYATIV SOU SEKIRITE ABÒ

N an kòmansman mwa sila a, pasaje yo ap pran konsyans nouvo inisyativ pou sekirite abò n ap entwodwi pou fè transpò ale-retou tounen san danje epi, si sa posib, pli amizan.

You nan inisyativ sa yo gen ladann Otorite Transpò Rejyonan nan Sid Eta Florid/

congele el fotograma en cuestión y la imagen proyectada por la cámara se ampliará mediante un teleobjetivo, con correlación específica a la barra de emergencia particular que se haya activado. La activación falsa de cualquier barra de emergencia se considerará como una alteración del orden público y podría resultar en la expulsión del autor del hecho del tren.

Vwayajè yo pral jwenn yon pwaye ijans ki genyen koulè jonn vif nan nivo siperè ak enferyè vagón pasaje yo. Si yo manyen pwaye sa a, anplwaye tren yo pral konnen yo dwe vini grasa yon siyal radyo ki pral sonnen nan konpatiman an, epi yon limyè wouj pral flache andeyò tren an. Si yo pouse pwaye a, ekran videyo a pral kanpe nan pozisyon li epi li pral amelyore imaj kamera ap montre, sitou imaj ki an rapò ak ijans an patikilye kifè yo te aktive pwaye a. N ap konsidere tout moun ki apwiye sou pwaye ijans pou move rezon kòm yon move konpòtman ki kapab fè moun sa a dwe soti nan tren an.

Erezman, Tri-Rail se yon sistèm ki poko twò gwo, kifè pasaje yo kapab konnen youn lòt epi anplwaye yo konnen pasaje yo tou. Vwayajè nan Sid Eta Florid pa genyen menm nivo enkyetid poutèt sekirite tankou pasaje ki frekante gwo liy ale-retou yo; sepan danje, poutèt ekspansyon sèvis la ak ogmantasyon omwen 10 poustan frekantasyon sistèm transpò Tri-Rail la, koulye a se bon moman an pou pa bliye tout moun dwe kontribye pou asire trajè ale-retou a san danje epi sekirite a toutjou yon priyrite pou SFRTA.



L to R: Georgena Bennett of South Florida Commuter Services, Iris Cerullo of Associated Grocers and Victor Garcia of the SFRTA/Tri-Rail.

## SFRTA SALUTES NEW EDP MEMBER

A fter being located in Miami for many years, Associated Grocers recently moved their warehouse to Fort Lauderdale, due to overwhelming growth that could not be accommodated at their previous site. A critical concern was how to retain valued employees (many of whom reside in Miami) by finding them an efficient and economical way to commute. Looking for a transportation alternative that was cost-efficient and easy to manage, Associated Grocers was attracted to the Employer Discount Program, offered by the South Florida Regional Transportation Authority/Tri-Rail. With low train fares and minimal administrative responsibilities, Associated Grocers joined the EDP on June 13, 2006, and immediately signed up 58 employees, with the vision of many more to follow.

"I think the key to our company's continuous growth and success is intrinsically linked to the dedication and commitment of our employees," said Associated Grocer's Iris Cerullo, vice president of human resources. "Tri-Rail has provided the essential commuting bridge that will enable

Associated Grocers to successfully retain our great employees and together continue to develop our ever-growing market share."

Associated Grocers is sponsoring their own shuttle buses to transport employees from Tri-Rail's Cypress Creek Station to their new site. They are also working with South Florida Commuter Services to set up carpool and vanpool programs.

If you think your company's employees could benefit from the EDP, contact Donna Fortier at 954-788-7938 or fortier@sfrta.fl.gov.



A s part of the "More Trains, More Often" blitz marketing campaign to inform the public of Tri-Rail's new service, more than 1,400 consumers registered to win Pollo Tropical® for one year. As an avid supporter of public transit, Pollo Tropical® opened the doors to more than 200 of their South Florida restaurant locations, allowing Tri-Rail to display contest entry forms and information concerning the new train service. The South Florida Regional Transportation Authority/Tri-Rail and Pollo Tropical® join together to congratulate the 10 winners of the contest. Pictured right is Christine Michaels, public relations manager of Pollo Tropical®, with winners Tom Gates, Mariana Islas, Simon Masrrua, Clotilde Morales, Martha Rivero, Sandi Strickland, Humberto Suarez, William Trevarthen, James Whited and Angela McEvoy (not pictured).

## EDP COMPANIES NAMED "BEST WORKPLACE FOR COMMUTERS"

T he Best Workplaces for Commuters<sup>SM</sup> list, sponsored by the U.S. Environmental Protection Agency, has just been released and includes eight members of the South Florida Regional Transportation Authority/Tri-Rail's Employer Discount Program.

The BWC list, which is a fast growing mark of excellence in environmental leadership, includes the names of employers that meet the EPA's National Standard of Excellence in commuter benefits. Such benefits include, free or low-cost transit passes, strong telework programs, carpool matching or vanpool subsidies.

Through partnerships with public and private sector employers, BWC is demonstrating that alternatives to drive-alone commuting, such as use of public transportation, are economically beneficial and environmentally friendly.

Congratulations to these commuter-friendly SFRTA/Tri-Rail EDP companies for making "the list":

- Bilzin Sumberg Baena Price & Axelrod L.L.P.
- Kluger, Peretz, Kaplan & Berlin P.L.
- Miami VA Healthcare System
- Morrison, Brown, Argiz & Farra L.L.P.
- Palm Beach County Health Department
- Parsons Brinckerhoff Inc. (Ft. Lauderdale)
- Rachlin Cohen & Holtz L.L.P.
- Shook, Hardy and Bacon L.L.P.

## AND THE WINNERS ARE...